

# *Manoir De Maffrécourt*

## **Laundry Services For Bed Linen & Towels**



We make a small charge (at cost – please see our tariff) for laundry services “per person per stay” (not per night) to include all your bed linen and towels. Depending on how and when you made your booking this may have already been included as part of your booking.

However we work with all the leading hotel booking systems and other partner booking agents and their systems often don’t have the facility to make additional charges that aren’t per night. Our laundry charge is per stay. If you haven’t already paid this charge as part of your booking we will simply add it to your final bill.

### **Why do we make an additional charge?**

We do not have a minimum stay and we now offer accommodation from only one night and therefore have a lot of short-stay guests and parties can vary from 2 to 7 people. It is not now physically possible to undertake this huge amount of laundry in-house so we now send all bed linen and towels to our local laundry.

We believe to charge per person per stay at “cost” for this service is the fairest solution because as you will appreciate the charge for a group of 7 people for one night should not be the same as for a couple for example and unlike a hotel room where the capacity is usually only two people our accommodation offers much more flexibility including parties of up to 7 people and therefore cannot be built in to our nightly “room rate” as this does not reflect the number of people in the party and the amount of bed linen and towels required.

Thank you for your understanding

Grant and Sandra